



Welcome to Workforce

COMMON ACRONYMS

ADA	Americans with Disabilities Act
BSR	Business Service Representative
CBO	Community-based Organization
CDC	Career Development Coach / Coordinator
CDF	Career Development Facilitator
CTE	Career and Technical Education
CCSP	Certified Career Services Provider
CLEO	Chief Local Elected Official
CP	Career Pathways
CRC	Career Readiness Certificate
CRC	Career Resource Center
CWDP	Certified Workforce Development Professional
DES	Division of Employment Security
DHHS	Department of Health & Human Services
DOC	Department of Commerce
DPI	Department of Public Instruction
DSB	Division of Services for the Blind
DSS	Division of Social Services
DSDHD	Division of Services for the Deaf and Hard of Hearing
DVOP	Disabled Veteran Outreach Program Specialist
DW	Dislocated Worker
DWS	Division of Workforce Solutions
EAI	Employability Assessment Interview
EEO	Equal Employment Opportunity
ETA	Employment & Training Administration
FCD	Facilitating Career Development
FLSA	Fair Labor Standards Act
FNSE&T	Food and Nutrition Services Employment & Training
GCDF	Global Career Development Facilitator

HRD	Human Resource Development
ISD	Integrated Services Delivery
ISY	In-School Youth
JVSG	Jobs for Veterans State Grant
LA	Local Area
LEAD	Labor & Economic Analysis Division
LEO	Local Elected Official
LEP	Limited English Proficiency
LMA	Labor Market Analysis
LMI	Labor Market Information
LOE	Line of Effort
LVER	Local Veteran Employment Representative
MOA	Memorandum of Agreement
NCAWDB	NC Association of Workforce Development Boards
NCCCS	NC Community College System
NCETA	NC Employment and Training Association
NCWO	NCWorks Online
NCWTC	NCWorks Training Center
OJT	On-the-Job Training
OSY	Out-of-School Youth
PIRL	Program Reporting & Record-Keeping Information
PZ	Prosperity Zone
RESEA	Reemployment Services and Eligibility Assessments
RFP	Request for Proposal
ROD	Regional Operations Director
SCSEP	Senior Community Service Employment Program
SCUBI	Southeastern Consortium Unemployment Insurance Initiative
SETA	Southeastern Employment and Training Association
SNAP	Supplemental Nutritional Assistance Program (formerly Food Stamps)
TAA	Trade Adjustment Assistance
TANF	Temporary Assistance for Needy Families
TEGL	Training and Employment Guidance Letter
UI	Unemployment Insurance
USDOL	US Department of Labor
VETS	Veterans' Employment & Training Service
VOS	Virtual One-Stop
VR	Division of Vocational Rehabilitation
WARN	Worker Adjustment and Retraining Notification Act
WBL	Work-based Learning
WDB	Workforce Development Board
WFB	Workforce Board
WIA	Workforce Investment Act
WIC	Women, Infants and Children
WIOA	Workforce Innovation and Opportunity Act
WOTC	Work Opportunity Tax Credit