

CONCLUSION

The requirement to provide priority of service applies to all WIA, Wagner-Peyser Act, discretionary grants, targeted programs (Senior Community Service Employment Program, Indian and Native American Programs, National Farmworkers Job Programs, and Trade Adjustment Assistance) and all other programs and services funded in whole or in part by the DOL. Agreement by a program operator to implement priority of service is a condition of receipt of DOL funds. This requirement cannot be waived.

To help the workforce system implement priority of service, this Protocol, along with the guidance in TEGL 10-09 and VPL 07-09, provides an overview of some promising strategies to implement priority of service to veterans and eligible spouses. While the strategies discussed here show promise for addressing the service delivery strategies for implementing priority of service, there are many other policies and practices that can be implemented to ensure that program operators are in compliance with the JVA.

ADDITIONAL RESOURCES

ETA's Regional office staff can provide additional information and examples of ways to implement priority of service to meet the requirements set forth in the JVA. For a listing of ETA Regional Offices, visit: http://www.doleta.gov/regions/regoffices/page/eta_refact.com

The [careeronestop](http://www.careeronestop.com) website, www.mySkillsmyFuture.org, can help career changers find new occupations to explore. Users can identify occupations that require skills and knowledge similar to their current or previous job, learn more about these suggested matches, locate local training programs, and/or apply for jobs.

VETS and ETA have Regional Directors Administrators co-located at each of the six ETA Regional Office locations. In addition, VETS has Directors of Veterans Employment and Training (DVETs) in every state. These federal officials are familiar with the veteran communities within the states to which they are assigned and can provide valuable information and examples of promising practices for providing priority of service and provide connections to VETS programs and grants in the state. For a listing of VETS Regional Offices and State Offices, visit: <http://www.dol.gov/vets/aboutvets/contacts/main.htm#RegionalStateDirectory>

Finally, DVOP specialists and LVER staff members in the One-Stop Career Center can be a valuable resource and can help to facilitate the delivery of services to veterans. DVOP specialists and LVER staff members can cross-train One-Stop Career Center staff and can provide tailored services to veterans and eligible spouses who have barriers to employment and who meet the eligibility criteria for those services. It is important to note that veterans can and should be served by any One-Stop staff; LVERs and DVOPs have specialized roles in the One-Stops and their experiences make them experts in addressing the unique needs of veterans.

