## **List of Attachments**

- A. Complaint System Definitions
- B. Complaint System Poster
- C. Equal Opportunity is the Law Poster (English)
- D. Equal Opportunity is the Law Poster (Spanish)
- E. A Worker's Guide (How to File a Complaint) (English)
- F. A Worker's Guide (How to File a Complaint) (Spanish)
- G. Instructions for Completion of Complaint Referral Record (ETA Form 8429)
- H. Complaint/Apparent Violation Form (ETA Form 8429)
- I. Migrant and Seasonal Farmworker Employment Service Complaint and Apparent Violation Log
- J. Complaint Handling Process Flowchart
- K. Informal Resolution Process Flowchart
- L. Complaints Covered by This Policy and Procedures
- M. Complaint NOT COVERED Under the Complaint System Procedures
- N. Common Steps to Follow When Handling Complaints
- O. Appeals Process for Migrant Seasonal Farm Worker Program Complaints
- P. List of Attachments