



NCWORKS CAREER CENTER CERTIFICATION

AUGUST 13, 2025

The NCWorks Commission is responsible for ongoing oversight of the state-wide NCWorks Career Center system. This responsibility is mandated in the federal Workforce Innovation and Opportunity Act (WIOA) and N.C. General Statute. The local workforce development boards have oversight, planning and coordination of the NCWorks Career Centers, which provide a variety of workforce development services to individuals and businesses through a network of physical locations, staff, and virtual services.

Workforce partners come together under one roof at these sites to connect customers to work-related education and training, as well as to help businesses find a qualified workforce.

20 local workforce areas are recommended for certification today, August 13, 2025:

- 1. Cape Fear Workforce Development Board**
Southeast & Sandhills Prosperity Zones
Oversight Counties: Brunswick, Columbus, New Hanover, Pender
- 2. Capital Area Workforce Development Board**
North Central Prosperity Zone
Oversight Counties: Chatham, Johnston, Lee, Orange, Wake
- 3. Centralina Workforce Development Board**
Southwest Prosperity Zone
Oversight Counties: Anson, Cabarrus, Iredell, Lincoln, Rowan, Stanly, Union
- 4. Charlotte Works Workforce Development Board**
Southwest Prosperity Zone
Oversight County: Mecklenburg
- 5. Durham Workforce Development Board**
North Central Prosperity Zone
Oversight County: Durham
- 6. Eastern Carolina Workforce Development Board**
Southeast Prosperity Zone
Oversight Counties: Carteret, Craven, Duplin, Greene, Jones, Lenoir, Onslow, Pamlico, Wayne
- 7. Foothills Workforce Development Board**
Northwest, Southwest, Western Prosperity Zones
Oversight Counties: Cleveland, McDowell, Polk, Rutherford





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8. **Gaston County Workforce Development Board**
Southwest Prosperity Zone
Oversight County: Gaston
9. **GuilfordWorks Workforce Development Board**
Piedmont Triad (Central) Prosperity Zone
Oversight County: Guilford
10. **High Country Workforce Development Board**
Northwest Prosperity Zone
Oversight Counties: Alleghany, Ashe, Avery, Mitchell, Wilkes, Watauga, Yancey
11. **Kerr-Tar Workforce Development Board**
North Central Prosperity Zone
Oversight Counties: Franklin, Granville, Person, Vance, Warren
12. **Lumber River Workforce Development Board**
Sandhills Prosperity Zone
Oversight Counties: Bladen, Hoke, Richmond, Robeson, Scotland
13. **Mid-Carolina Workforce Development Board**
North Central and Sandhills Prosperity Zones
Oversight Counties: Cumberland, Harnett, Montgomery, Moore, Sampson
14. **Mountain Area Workforce Development Board**
Western Prosperity Zone
Oversight Counties: Buncombe, Henderson, Madison, Transylvania
15. **Northeastern Workforce Development Board**
Northeast Prosperity Zone
Oversight Counties: Camden, Chowan, Currituck, Dare, Gates, Hyde, Pasquotank, Perquimans, Terrell, Washington
16. **Piedmont Triad Regional Workforce Development Board**
Piedmont Triad (Central) Prosperity Zone
Oversight Counties: Alamance, Caswell, Davie, Davidson, Forsyth, Randolph, Rockingham, Stokes, Surry, Yadkin
17. **Rivers East Workforce Development Board**
Northeast Prosperity Zone
Oversight Counties: Beaufort, Bertie, Hertford, Martin, Pitt
18. **Southwestern Workforce Development Board**
Western Prosperity Zone
Oversight Counties: Cherokee, Haywood, Jackson, Macon





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- 19. Turning Point Workforce Development Board**
Northeast & North Central Prosperity Zone
Oversight Counties: Edgecombe, Halifax, Nash, Northampton, Wilson



- 20. Western Piedmont Workforce Development Board**
Northwest Prosperity Zone
Oversight Counties: Alexander, Burke, Caldwell, Catawba



These 20 local workforce development boards' 2025 NCWorks Career Center certification evaluation and supporting documentation for the career centers were reviewed by the NCWorks Commission staff and the Governance and System Alignment committee. The certification process establishes a minimum level of quality and consistency of services for the following criteria: effectiveness, physical and programmatic accessibility, and continuous improvement.

As a result of the certification criteria evaluation reviews and onsite visits, the NCWorks Commission staff have determined that all criteria have been met and recommend these 20 local workforce development board's NCWorks Career Centers for certification.