

NCWorks Commission Duties Workforce Innovation and Opportunity Act (WIOA)

The NCWorks Commission as the State Workforce Development Board shall assist the Governor in:

- Development, implementation, and modification of the State Plan
- Review of statewide policies, programs, and recommendations on actions that should be taken by the State to align workforce development programs in the State to support a comprehensive and streamlined workforce development system
- Development and continuous improvement of the workforce development system including:
 - Identification of barriers and strategies for removing barriers to better coordinate, align, and avoid duplication among the programs and activities in the system
 - Development of strategies to support the use of career pathways
 - Development of strategies for effective outreach to, and improved access for, employers, workers, and job seekers
 - Development and expansion of strategies for meeting the needs of employers, workers, and jobseekers
 - Identifying regions for planning purposes
 - Development and continuous improvement of the one-stop system (NCWorks Career Centers)
 - Development of strategies to support staff training and awareness across programs in the system
- Development and updating of comprehensive State performance accountability measures to assess the effectiveness of programs
- Identification and dissemination of information on best practices for one-stop centers, development of effective local boards, and effective training programs that respond to real-time labor market analysis
- Development and review of statewide policies affecting the coordinated provision of services
- Development of strategies for technological improvement to facilitate access to, and improve the quality of, services and activities provided through the one-stop system including:
 - Enhancing digital literacy skills
 - Accelerating the acquisition of skills and recognized postsecondary credentials by participants
 - Strengthening the professional development of providers and workforce professionals
 - Ensuring such technology is accessible to individuals with disability and individuals residing in remote areas

- Development of strategies for aligning technology and data systems across one-stop partners to enhance service delivery and improve efficiencies in reporting on performance accountability measures
- Development of allocation formulas for the distribution of funds for employment and training activities for adults and youth workforce investment activities to local areas
- Preparation of the annual reports
- Development of the statewide workforce and labor market information system
- Development of such other policies as may promote statewide objectives for, and enhance the performance of, the workforce development system in the state

Commission Duties North Carolina General Statute

The NCWorks Commission shall:

- Develop strategies to produce a skilled, competitive workforce that meets the needs of the State's changing economy.
- Advise the Governor, the General Assembly, State and local agencies, and the business sector regarding policies and programs to enhance the State's workforce.
- Coordinate and develop strategies for cooperation between academic, governmental, and business sectors.
- Provide ongoing oversight of the NCWorks Career Center system.
- Develop a Unified State Plan for workforce training and development.
- Review and evaluate plans and programs of agencies, boards, and organizations operating workforce development programs.
- Develop and continuously improve performance measures to assess the effectiveness of workforce training and employment programs in the State by providing annual reports on performance, costs, and outcomes.
- Develop performance accountability measures for local workforce development boards.
- Develop fiscal control and fund accounting procedures for local workforce development boards.
- Submit to the Governor and to the General Assembly biennially, a comprehensive Workforce Development Plan to include goals and objectives, assessment of current programs and policies; delivery of training to services, and recommendations for policy, program, or funding changes.
- Take the lead role in developing the memorandum of understanding for workforce development programs with the Departments of Commerce, Health and Human Services, and Administration and the Community Colleges System Office.
- Collaborate with the Department of Commerce on the common follow-up information management system.